

65TH ANNUAL GRAMMY AWARDS®

DIGITAL TICKET INFORMATION



All GRAMMY Telecast and GRAMMY Celebration After-Party tickets will be sent digitally to your mobile device via the AXS mobile ticket app.

No hard-copy tickets will be available.

If you do not have the AXS app yet, please download the AXS Mobile app via Apple's App Store or Google Play.

Digital tickets will only be sent to the email address you used to reserve your tickets. (e.g., the email address you provided to access your Recording Academy Membership or GRAMMY Nominee account.)

If you already have an AXS account that is not associated to the email you used to reserve your tickets, please create a new AXS account using that email.

We will not be accommodating email changes.

Your GRAMMY ticket order will not populate on your AXS account until the week of Jan. 30.

On the week of Jan. 30, you will receive an additional order confirmation from guestservices@boxoffice.axs.com with more details.

You will then receive an email from axs@axs.com letting you know that your tickets have been added to your AXS account.

Once your tickets have been added to your account, log onto the app and look for your tickets under "My Events," reached by clicking the ticket icon at the bottom right of the screen.

You will see your ticket(s) and one QR code, which will be valid for the ticket(s) you requested. You will only receive one QR code.

Be prepared to receive your digital tickets by doing the following

Go to the App Store for iOS or Google Play Store for Android.

Go to "search" and enter "AXS Tickets."

Select AXS Tickets app and install.

Your AXS app account must be set-up using the same email you provided to access your Recording Academy Dashboard or RSVP (which is the email account this email was sent to).

Digital Ticketing Details

Attendees will need to use their mobile device to present tickets upon arrival for themselves and their guest.

Account holder is permitted to forward guest ticket(s) directly to each invited guest for their personal use only via the AXS app.

Invited guests shall not distribute tickets to any other individual, except an invited guest may return its ticket through the AXS platform "transfer" function directly back to only the account holder.

Be prepared to show a photo ID at the same time you present the digital ticket.

A screenshot or paper copy of the ticket(s) will not be accepted.

Digital Ticketing Policy

Tickets to Recording Academy events, including but not limited to the GRAMMY Awards®, are for use by the account holder and its invited guest(s) only. They are not transferable by an account holder or any of its invited guests, and may not be sold, otherwise transferred or used for any other purpose, including promotional, commercial, advertising, or other trade purposes, without the express written consent of the Recording Academy.

Certain tickets to Recording Academy events may be distributed electronically as mobile tickets to the account holder through electronic ticketing platform, AXS. Account holder, and any ticket holders receiving guest tickets consistent with this policy, will be required to download and signup for the AXS app. For security purposes, screenshots, PDF versions and printouts of mobile tickets will not be accepted for entry.

In order to allocate mobile tickets among account holder's invited guests consistent with the Academy's Ticket Policy, account holder is permitted to forward guest ticket(s) directly to each invited guest for their personal use only, but account holder must reserve a single ticket for its personal use. Allocation must occur through the AXS platform utilizing the "transfer" function; the "sale" function will be disabled. Invited guests shall not distribute tickets to any other individual, except an invited guest may return its ticket through the AXS platform "transfer" function directly back to the account holder for potential use by another invited guest of account holder consistent with the foregoing. Any other distribution of tickets through this AXS platform without the express written consent of the Recording Academy is a violation of this policy.

Tickets sold, otherwise transferred or used in violation of this policy shall be deemed revoked and void, and their bearers deemed trespassers at all Recording Academy events. By accepting delivery of tickets, the account holder and its guests are bound by this Ticket Policy, and the account holder agrees it is responsible for the actions of its guests and to inform with due diligence all of its invited guests of the terms of this Ticket Policy. By purchasing tickets, account holder agrees to ensure that tickets are used in a manner consistent with this Ticket Policy, violation of which by account holder or its guest(s) may subject account holder to disciplinary action, including revocation of membership privileges, in the Recording Academy's sole discretion. The Recording Academy reserves all legal rights and remedies.